

Volunteer FAQ Sheet

May 4-10, 2020

What is the Salesmanship Club Charitable Golf of Dallas?

The Salesmanship Club Charitable Golf of Dallas, in partnership with the Salesmanship Club of Dallas, hosts the AT&T Byron Nelson. The Salesmanship Club of Dallas is composed of over 600 Dallas-area business and civic leaders. The purpose of these organizations is to raise funds for Momentous Institute, which is a leading provider of therapeutic and education services. Momentous impacts over 6,000 kids and family members each year. We develop kids who become self-regulated, good communicators, problem-solvers, empathetic, grateful, gritty and optimistic.

How do I get tee times for players?

Information on tee times is located in the daily pairings sheet and on www.attbyronnelson.org.

How do I know where each player is at any given time?

To figure a pro's current location, use the following example: a pro tees off from Hole No. 1 at 8:45 a.m.; he should play each hole in approximately 15 minutes, which should place him at Hole No. 4 at 9:30 a.m., Hole No. 9 at 10:45 a.m., etc.

Where are the restrooms?

Restrooms are all around the course. The Volunteer Center has air conditioned restrooms. Across the course there are Oasis Tents, with a nearby restroom, shade, snacks, and refreshments.

What time are the shuttle times to Volunteer Center?

Shuttle buses to the public parking lot for spectators and volunteers run for 90 minutes following the conclusion of play. Shuttles will run Wednesday 5:00am-8:00pm, Thursday/Friday 5:00am-9:00pm, Saturday 5:00am-8:00pm, and Sunday 5:00am-7:00pm.

How do I get from Volunteer Center to the Course?

Golf cart shuttles will take volunteers to the Trinity Forest Clubhouse. The majority of the course is walking access from the volunteer center. Details for your location will be explained at volunteer orientation and at your shift check in.

Is there a shuttle for volunteers to get around the course?

Trinity Forest Golf Course is a links style course. The course is not able to have much golf cart traffic. Therefore, there are not shuttles around the course. There will be shuttles from the Volunteer Center to the Trinity Forest Clubhouse.

Where is Lost and Found?

Lost and Found is located at Will Call. At the end of each day, all items in Lost and Found will be taken to tournament headquarters. If someone needs to contact tournament headquarters to check on a lost item, he or she should call (214) 492-0790.

I am a guest of a corporate sponsor. Where is their tent/skybox?

First, ask to see the patron's ticket to determine what type of venue he or she is looking for. The pairings sheet will have a map to assist you in directing the patron. Signs that can also assist you in directing the patron to the appropriate location are positioned various locations around the grounds. If you are unable to determine where the patron should go, please direct the patron to one of the Red Pants.

Where is the location for golf viewing for disabled persons?

A handicap viewing area is available at No. 18 Green. Mobility-impaired scooters are available near the bus stop at the main entrance. Please note that scooter availability is limited and provided on a first-come, first-served basis. All public restroom locations are also handicap accessible.

Are cell phones or cameras allowed at the tournament?

Cell phones are permitted. Phone calls are to be made in designated areas. No cameras (besides on cell phone) are permitted beginning Thursday of tournament week. Devices must be on silent at all times; flash may not be used. Devices may be used to capture video, audio and photos (content) in all areas throughout tournament week.

Are bags allowed at the Tournament?

- Opaque bags may not exceed 6"x6"x6"
- Clear tote bags are allowed but cannot exceed 12"x6"x12"
- Backpacks will NOT be permitted
- Collapsible chairs are allowed, without chair bags

THANK YOU FOR VOLUNTEERING!

Volunteers do not necessarily have the time; they have the Heart.

If you have any questions please feel free to email volunteer@salesmanshipclub.org.
